the wombat dialer

The next-generation dialer.

Built for ease of integration, WombatDialer is highly scalable, multi-server, easy-to-use dialer platform that "just works" with your existing Asterisk™-based PBX. It works natively with the QueueMetrics Call-Center Monitoring Suite in order to produce state-of-the-art campaign analyses and insight.

Features:

- Works with your existing Asterisk™ PBX.
- Easy, automated installation.
- High scalability: from one to hundreds of outbound lines on multiple servers.
- Run multiple prioritized campaigns in parallel.
- Automated preview and power dialing modes.
- Built for ease of integration with existing inbound queues.
- Pervasive security model with extensive auditing capabilities.
- Programmable handling of calls that do not complete.
- Easy to integrate through its HTTP API.
- Strong real-time monitoring capabilities.
- Runs locally - you do not have to depend on third-party services.
- Provides a set of "building blocks" so you can create custom-tailored solutions.

Used for:

- Automated and preview dialing.
- Recalling incoming traffic.
- Call-Me-Now services.
- Automated surveys and reverse IVRs.
- Delivering large scale messages and warnings.

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